



ServSafe Alcohol®
Serving Alcohol Responsibly

The purpose of the ServSafe Alcohol® is to ensure that servers, bartenders and managers have the information they need to understand and implement the skills of responsible service.

Participants should leave the program confident in their ability to make sound decisions and handle potentially intoxicated guests. A workbook is provided as a reference tool for your operation.

ServSafe Alcohol is in full compliance with Colorado's Responsible Vendor Act.

**Responsible Alcohol Service
Certification Program**

Sponsored and supported by:



Who Should Attend?

*Bartenders ~ Supervisors ~ Servers
Cocktail Servers ~ Managers ~ Owners*

How Alcohol Affects Your Body

- Composition of drinks
- Alcohol's path through the body
- Affects/limits
- Factors affecting absorption
- Behavioral changes

The Law & Your Responsibility

Help prevent drunk driving
Liquor code
Colorado Liquor Laws
Third party liability
Benefits of responsible sale & service policies

**Techniques for Responsible Beverage
Alcohol Service**

- Communication: Key to making policies work
- Checking age identification
- Standard recipes and services
- Make guest aware of your program
- Counting drinks

Service in Difficult Situations

- Handling difficult situations
- Handling beverage alcohol-related verbal abuse and violence
- Ensuring safety for your guests
- Completing an incident report

ServSafe Alcohol® Workshops 2009

Circle your preferred class date

Date		Time
January 27 th	Denver	9:00- 1:00pm
February 9 th	Boulder	11:30- 3:30pm
February 23 rd	Denver	12:00- 4:00pm
March 24 th	Denver	9:00- 1:00pm
April 13 th	Boulder	11:30- 3:30pm
April 20 th	Denver	9:00- 1:00pm
May 18 th	Denver	12:00- 4:00pm
June 8 th	Boulder	11:30- 3:30pm
June 23 rd	Denver	12:00- 4:00pm

Space is limited- Register Today!

\$40.00 for CRA Members/ \$55.00 for Non-Members

Name: _____

Name: _____

Name: _____

Company Name: _____

Address: _____

City/State/Zip: _____

Telephone: _____

Number of registrants: _____

Check enclosed for \$ _____
Payable to CRA Education Fund

Bill my credit card for \$ _____

Visa MasterCard American Express

Diners Club Discover Card

Card #: _____

Expiration Date: _____

Name on card: _____

Signature: _____

Email: _____

Send or FAX your registration information to
Maureen McNamara at the

CRA Education Fund

430 East 7th Avenue/ Denver, CO 80203

(303) 830-2972 or FAX (303) 830-2973

IN HOUSE classes available upon request.
(class dates, and locations are subject to change)